Contents

1.	Assess Stakeholder Interests		
	1.1	Identify project objectives and relevant stakeholders	. 8
	1.2	Establish stakeholder interests and expectations and determine forms of engagement	17
	1.3	Determine and agree with relevant stakeholders on forms of engagement communication methods, project content, budget and timelines	
	1.4	Identify and apply actions to address differing interests	26
	1.5	Consider and advise stakeholders on project management issues	32
2.	Monitor Stakeholder Engagement		
	2.1	Assign roles and responsibilities to team members according to interes and expectations and confirm defined project roles are followed	
	2.2	Develop knowledge management systems to capture team progress, insights and experiences	4
	2.3	Conduct and lead stakeholder performance reviews	46
	2.4	Identify and address team member development needs and opportunities	49
	2.5	Support development of interpersonal skills of the team for stakeholder engagement	52
3.	Review and Manage Stakeholder Engagement		
	3.1	Communicate information as planned and according to authority levels identifying and addressing variances	
	3.2	Seek and respond to feedback from relevant stakeholders on management of stakeholder engagement	60
	3.3	Document identified improvements and feedback received for future management of stakeholder engagements	63
Ur	nit R	Peview	65